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PATENT TRADEMARK OFFICE

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known	
				Application No. 09/944,836 Filing Date 08-31-2001 First Named Inventor Burgin, Daniel Art Unit 2179 Examiner Name Tran, Mylinh T.	
Sheet	1	of	1	Attorney Docket No.	1160215/0531072

U.S. PATENT DOCUMENTS					
Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			
		US- None			

FOREIGN PATENT DOCUMENTS					
Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)			
		None			T ⁶

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS					
Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published			
		None			

CONVERGYS CROSS REFERENCE DOCUMENTS					
Examiner initials	Cite No.				
/M.T./	1	U.S. Application Serial No. 08/651,422 filed 05-22-1996; Cook (U.S. Patent 5,727,950) 03/10/98			
/M.T./	2	U.S. Application Serial No. 09/042,528 filed 03-16-1998; Cook (U.S. Patent 6,201,948) 03/17/01			

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EXAMINER SIGNATURE /Mylinh Tran/ DATE CONSIDERED _____

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